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COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION

AT RICHMOND, JANUARY 16, 2001

APPLICATION OF

SBC TELECOM, INC.

CASE NO. PUC000254

For limited waivers of price ceilings
for directory assistance and certain
operator services, limited waiver
of Commission rule governing utility
customer deposit requirements, and
requests for expedited review

FINAL ORDER

On September 18, 2000, SBC Telecom, Inc. ("SBCT" or "Applicant"), filed an Application with the State Corporation Commission ("Commission") for Limited Waivers of Price Ceilings for Directory Assistance and Certain Operator Services, Limited Waiver of Commission Rule Governing Utility Customer Deposit Requirements, and Request for Expedited Review ("Application"). The Application requested that the Commission waive the price ceilings for the following services: Third Number Billed, Operator Handled Calling Card, Collect Person-to-Person, Busy Line Verification, Busy Line Verification and Interrupt Services ("Operator Services"), and Directory Assistance. SBCT requested this waiver of the price ceilings pursuant to the Commission's Rules Governing the Offering of Competitive Local Exchange Telephone Service, 20 VAC 5-400-180 ("Local Rules").

The Applicant also requests a limited waiver of the Commission's Security Deposit Payment Rule, 20 VAC 5-10-20, granted in Case No. 19589 that allows residential customers to pay deposits greater than \$40.00 over three monthly billing periods.

By Order dated October 17, 2000, the Commission directed the Applicant to provide notice to the public of its application which invited interested persons to file comments and/or request a hearing.

The Applicant filed its proof of publication and notice on November 9, 2000, and no comments or requests for hearing were received.

NOW THE COMMISSION, having considered SBCT's application, is of the opinion and finds that SBCT should be granted limited waivers of price ceilings for Directory Assistance and certain Operator Services and a partial waiver of the Commission's Security Deposit Payment Rule.

Accordingly, IT IS THEREFORE ORDERED THAT:

(1) SBCT is hereby granted a waiver pursuant to the Local Rules of the price ceiling for its Directory Assistance Service. This waiver is solely limited to Directory Assistance Service which provides access to both national numbers and local numbers at the same price. In conjunction with this service, SBCT shall provide call competition for local numbers at no charge.

(2) SBCT shall continue to provide a monthly free call allowance of three directory assistance calls. This monthly call allowance may be used for local or national directory assistance requests.

(3) SBCT is hereby granted a waiver pursuant to the Local Rules of the price ceilings for Third Number Billed, Operator Handled Calling Card, Collect Person-to-Person, Busy Line Verification, Busy Line Verification and Interrupt Services.

(4) SBCT shall upon request provide full disclosure to consumers on rates for the services listed above. In addition, in its initial information packages provided to customers, SBCT shall include detailed information on the pricing of these services.

(5) SBCT is hereby granted a partial waiver of the Commission's Security Deposit Payment Rule related to that portion of the Rule that allows residential customers to pay any deposits greater than \$40.00 over three monthly billing periods. The Company will fully comply with all remaining requirements of the Security Deposit Payment Rule.

(6) There being nothing further to come before the Commission, this matter shall be continued generally.